



ANZIIF



THAILAND INSURANCE  
INSTITUTE  
สถาบันประกันภัยไทย  
BETTER LEARNING EXPERIENCE

# ANZIIF Skills Units



Thailand Insurance Institute (T.I.I.) in collaboration with the Australian and New Zealand Institute of Insurance and Finance (ANZIIF) is providing

## Insurance Training for Professional Certificate

*Don't miss this opportunity to unlock your potential.*

### Skills Units New Way of Learning

- Digestible ✓
- Flexible ✓
- Convenient ✓
- Tailored ✓
- Recognised ✓
- Relevant ✓
- Knowledgeable ✓



# ANZIIF Professional Certificate in Insurance



Attain Associate CIP Membership Level



Approximately 2 or more years' experience working in the insurance industry



Intermediate Level



Lessons & Materials are in English



80 Credit Points

Each unit aims to develop specific technical, analytical and interpersonal knowledge and skills required to:

- Effectively assist a claims or underwriting team
- Prepare and maintain relevant documentation
- Answer customer inquiries.

On completion, students will also have developed:

- Solid workplace relationship-building and communication skills
- A greater understanding of the overall industry
- Base level sector specialist knowledge

Insurance professionals can focus on specific areas they wish to develop by taking units as standalone short courses — or, if desired, units can be combined to attain the full Professional Certificate in Insurance.

## Course Structure

To be awarded this certificate, students must complete all 8 skills units listed below:

1. Analyze insurance claims

2. Communicating and discussing options with clients

3. Understand General Insurance Products and Policies

4. Resolve disputes

5. Introduction to underwriting

6. Understand the core processes of underwriting

7. Issues of renewal business

8. Understand reinsurance



# ANZIIF Executive Certificate in Insurance



Senior Associate CIP Membership Level



Approximately 4 or more years' experience working in the insurance industry



Specialised Level



Lessons & Materials are in English



80 Credit Points

Each unit aims to develop specific technical, analytical and interpersonal knowledge and skills required to:

- Effectively assist a claims and/or underwriting team
- Provide quality insurance services to customers.

Insurance professionals can focus on specific areas they wish to develop by taking units as standalone short courses — or, if desired, units can be combined to attain the full Executive Certificate in Insurance.

## Course Structure

To be awarded this certificate, students must complete all 8 skills units listed below:

1. Analyze the insurance market
2. Inspect damage and develop scope of work
3. Introduction to loss adjusting
4. Undertake risk identification
5. Assess risks
6. Negotiate treaty reinsurance
7. Issue liability insurance contracts
8. Review a liability portfolio



# ANZIIF Skills Units

## Study Format

- Online Learning (4 weeks) - Lessons & Materials are in English
- A Tutorial Class provided by T.I.I. (3 hours)

## Assessment

- **Exam**
  - Fixed date – the first Wednesday of the fifth week of the course.
  - Exam Part A: simple multiple-choice, 1 attempt with a single try at each question. 70% pass mark.
  - Exam Part B: application multiple-choice, 1 attempt with 3 tries at each question. 100% pass mark.
- **Interactive Simulation assessment**
  - Online simulation designed to mimic a real-life workplace situation testing the skills and knowledge covered by the Skills Unit.
  - Can be completed any time in the week following your Exam and can be attempted an unlimited number of times.
  - You must successfully navigate the simulation through to completion to pass.
- **All Assessments are open book.**
- *If the student is unsuccessful in one or both components of their assessment, student needs to re-enrol in a study period that commences within 6 months from the initial study period's result release date.*

## Fee

Enrolment Fee/Unit	15,000 THB (excluded vat)
Total (8 Units)	120,000 THB (excluded vat)
Re-Examination Fee/Unit	4,000 THB (excluded vat)

## After Completion

- Certified Insurance Professionals : **Associate (CIP)** or **Senior Associate (CIP)**
- Being an ANZIIF member for 1 calendar year (completion year) without fee



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# ANZIIF Skills Units Schedule

2024

Study Period	Registration Opening	Registration Closing	Tutorial Class	Exam	Interactive Simulation assessment	Result Announcement
1/2024	17/04/2024	08/05/2024	19/05/2024	29/05/2024	05/06/2024	06/06/2024
2/2024	12/06/2024	03/07/2024	14/07/2024	24/07/2024	31/07/2024	01/08/2024
3/2024	07/08/2024	28/08/2024	08/09/2024	18/09/2024	25/09/2024	26/09/2024
4/2024	02/10/2024	23/10/2024	03/11/2024	13/11/2024	20/11/2024	21/11/2024